

WALT FRITZ, P.T.

PAIN RELIEF CENTER

Welcome to the Pain Relief Center.

My goal is to help you achieve as pain-free and functional a state as possible. Your first visit will be an evaluation as well as treatment. Please note: You may need to have a current prescription for physical therapy from a physician, dentist, or podiatrist within the first 30 days of your first session, regardless of insurance policy statements regarding the need for a referral. This policy applies whether your insurance is paying for your treatment or if you are paying privately. I will be happy to assist you in obtaining a prescription from your doctor.

I accept Aetna, Medicare, Preferred Care Gold (Medicare), Independent Health, POMCO, and No-Fault (Motor Vehicle) as In-Network insurance. All other insurances, including all Excellus/Blue Cross Blue Shield products and regular Preferred Care, would be considered Out-of-Network (OON). In-Network coverage allows you to pay a co-pay or co-insurance after your deductible has been met, and your insurer pays the rest directly to the provider (the Pain Relief Center). If OON, (all Excellus/BCBS plans, Cigna, United Health, etc.), full payment of the sessions fees is expected at the time of service and you may receive reimbursement for some of the session fees if your policy covers OON physical therapy (see below). While I do not accept Medicaid, people who wish to be seen at the Pain Relief Center may pay out-of-pocket for services as long as Medicaid is their primary insurance and not secondary to Medicare. I do not accept Workman's Compensation insurance and these patients may not pay out-of-pocket. The out of network and Private Pay rate for sessions at the Pain Relief Center is \$65 for the regular 25-minute session or \$130 for the extended 50-minute session. When assessing out of pocket costs, please remember that during each session, you will have the undivided attention of myself, Walt Fritz, PT, during the entire session time. Unlike traditional physical therapy, where most patients exercise on their own with occasional supervision from the physical therapist, treatment at the Pain Relief Center involves 100% of your time with one-on-one intervention from myself. Payment for treatment may be made by HSA cards, Flex-Spending cards, credit/debit cards, check, or cash and is expected at the time of service.

Out of Network Coverage for Physical Therapy: If your health insurance allows you to submit bills to them for reimbursement and also allows you to see an out of network physical therapist, you may receive payment for a portion of my fees. You will be provided with the necessary documentation, in the form of receipts and progress notes, to assist you in receiving reimbursement from your health insurance company. Submission for reimbursement will be your responsibility. It is recommended that you call your health insurer and ask if you have coverage for "**Out of Network Physical Therapy.**" They should reply with either a "yes" or "no." If "no," then you will not receive any reimbursement for the fees paid, though you can use a flexible spending account/card or HSA. If "yes," ask what the coverage entails. A typical response would be "You have a \$250 deductible, and then you are covered for 75% of expenses after the deductible is met". If in doubt, please contact me for more questions regarding your specific insurance. The fees for OON physical therapy is at the private pay rate of \$65/25 minute session or \$130/50-minute session. Please understand that your insurer will reimburse you based on their maximum daily rate for physical therapy reimbursement. For some insurers, this is \$65. So, if your OON coverage were 80%, you would be eligible for 80% of \$65, even if you paid the 50-minute session rate. This reimbursement disparity is the primary reason why I do not accept some insurances as an In-Network Provider.

Scheduling: You may do the scheduling process via the online booking site. The link for this is both included in the emails you receive from me as well as on the website. You are welcome to book sessions to meet your expectations or scheduling needs through the online booking site. My schedule is currently Tues-Thurs, with occasional Monday and Friday times offered via the online scheduling option. Since therapy at the Pain Relief Center is hands-on, I request that you **bring appropriate clothing** to facilitate this process. Depending on your issues, please bring a loose-fitting T-shirt or tank top along with a loose-fitting pair of shorts of thin material (not denim shorts, please) if you are coming for lower body issues. If you have specific concerns in this area, do not hesitate to let me know. **I ask that you refrain from wearing any body lotion or oils on the day of your evaluation or subsequent sessions.**

An appointment is a commitment to our work and a contract between me. On rare occasions, I may not be able to start on time. This is usually because the previous session is taking slightly longer than expected. For this, I ask for your understanding and assure you that you will receive a full treatment. Also, be assured that at some point, if you need a more extended session, you will always be afforded the same consideration. For all of this to work, you need to be on time for your appointment. If you arrive late, your session will need to end at its originally scheduled time, with the fee equal to the original length of the scheduled session. If you need to cancel, please call as soon as possible so that I can attempt to fill the vacant appointment. **A 24-hour notice is required for cancellations to avoid payment of a \$50 fee.**

NOTICE OF PRIVACY PRACTICES (MEDICAL)
**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE
USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS
INFORMATION. PLEASE REVIEW IT CAREFULLY.**

The Health Insurance Portability & Accountability Act of 1996 ("HIPAA") is a federal program that requires that all medical records and other individually identifiable health information used or disclosed by me in any form, whether electronically, on paper, or orally, are kept properly confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. "HIPAA" provides penalties for covered entities that misuse personal health information. As required by "HIPAA", I have prepared this explanation of how I am required to maintain the privacy of your health information and how I may use and disclose your information. I may use and disclosed your medical records only for each of the following purposes: treatment, payment and health care operations.

- **Treatment** means providing, coordinating, or managing health care and related services by one or more health care providers. An example of this would include a physical examination.
- **Payment** means such activities as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example of this would be sending a bill for your visit to your insurance company for payment.
- **Health care operations** include the business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, and customer service. An example would be an internal quality assessment review.

I may also create and distribute de-identified health information by removing all references to individually identifiable information. I may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you. Any other uses and disclosures will be made only with your written authorization. You may revoke such authorization in writing and I am required to honor and abide by that written request, except to the extent that I have already taken actions relying on your authorization. You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer:

- The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person identified by you. I am, however, not required to agree to a requested restriction. If I do agree to a restriction, I must abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected health information from me by alternative means or at alternative locations.
- The right to inspect and copy your protected health information.
- The right to amend your protected health information.
- The right to receive an accounting of disclosures of protected health information.
- The right to obtain a paper copy of this notice from me upon request.

I am required by law to maintain the privacy of your protected health information and to provide you with notice of our legal duties and privacy practices with respect to protected health information.

This notice is effective as of **December 1st, 2003** and I am required to abide by the terms of the Notice of Privacy Practices currently in effect. I reserve the right to change the terms of our Notice of Privacy Practices and to make the new notice provisions effective for all protected health information that I maintain. I will post and you may request a written copy of a revised Notice of Privacy Practices from this office.

You have recourse if you feel that your privacy protections have been violated. You have the right to file a written complaint with our office, or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of this notice or the policies and procedures of our office. I will not retaliate against you for filing a complaint. **For more information about HIPAA or to file a complaint:**

The U.S. Department of Health & Human Services Office of Civil Rights 200 Independence Avenue, S.W.
Washington, D.C. 20201
(202) 619-0257 Toll Free: 1-877-696-6775

I, _____ (signature), acknowledge that I have received and understand the **NOTICE OF PRIVACY PRACTICES** from Walt Fritz, PT and the Pain Relief Center, 7303 East Main St. (Mailing address is PO Box 548), Lima, NY 14485 on _____ (date) and understand the no-show/late cancellation penalty.

I permit Walt Fritz, PT/Pain Relief Center to communicate with the people listed below. Permission may be revoked at any time by contacting me at 585-244-6180.

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____

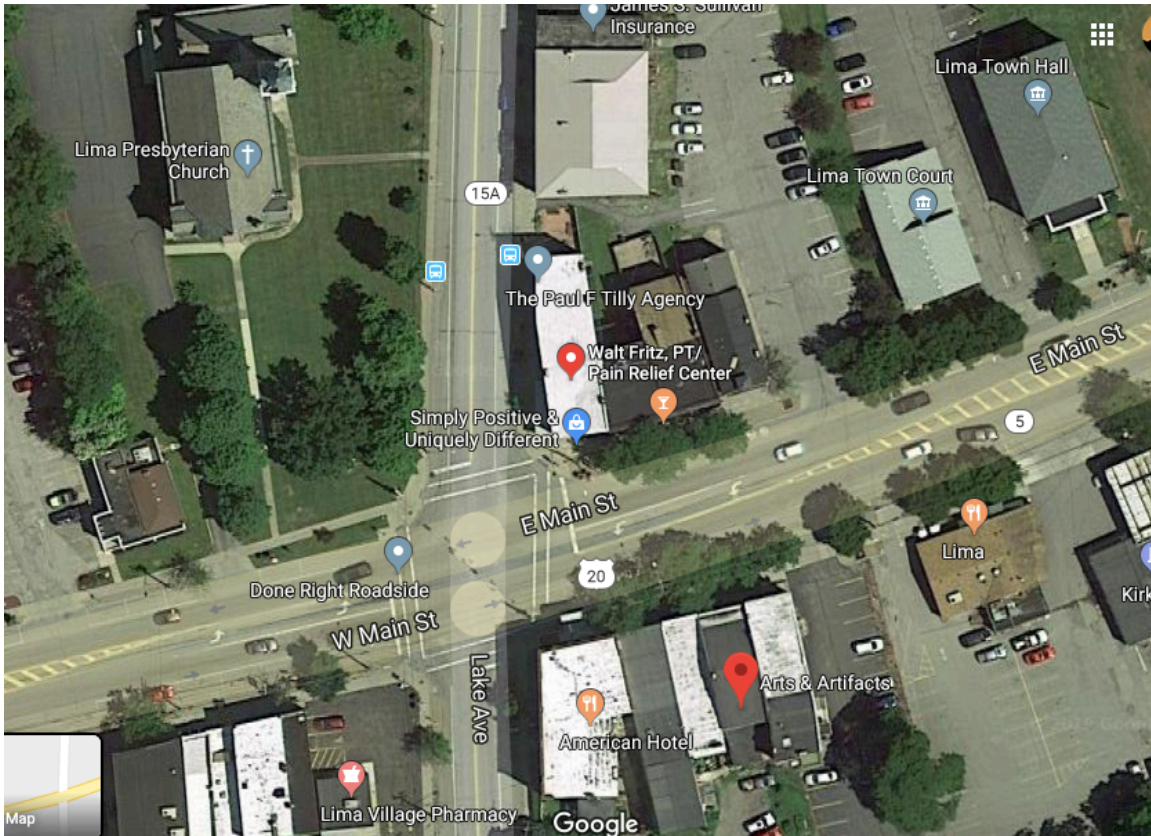
(Patient Signature)

***The Pain Relief Center is located at 7303 East Main Street, Lima, NY
The mailing address is PO Box 548, Lima, NY 14485***

East Main St in Lima is Routh 20 & 5. The office is located directly on the northeast corner of Route 20 & 5 and Routh 15A (Rochester St/East Henrietta Rd). There is on-street parking on both streets as well as off-street parking just east of my office in a small municipal lot. Please use the BACK door of my office, located on Rochester St).

NOTE: Due to the set-up of the office, the door will be locked while I am in-session with a patient. If you arrive early for your appointment, you will not be able to enter the office until approx 5-10 minutes before the scheduled start time. The Lima Diner and American Hotel are across Main Street from the office, should you wish a place to grab some coffee or tea while you wait.

Google Maps: <https://goo.gl/maps/foCPGTzKhbZLszfs8>



WALT FRITZ, P.T.

PAIN RELIEF CENTER

HISTORY FORM

Please Bring This Form with You on Your First Visit

Name: _____

Address: _____

Town: _____ State: _____ Zip Code: _____

Home Phone Number: _____ Work: _____ Cell: _____

Today's Date: _____ Date of Birth: _____ Physician's Name: _____

Date of Last MD Visit: _____ Next MD appointment? _____ Occupation: _____

Are You Currently Working? _____ Hours worked per week: _____

How Did You Hear About the Pain Relief Center? _____

Your email address is requested for email notification of upcoming appointments.

Email address: _____

(Please Check) I agree to allow Walt Fritz, PT to contact me via email and text message for notification of upcoming scheduled appointments or routine correspondence: _____ Yes _____ No

Health Insurance Company and full policy number: _____

Name of primary member of health insurance, their relationship to you, and their date of birth:

THE FOLLOWING IS VERY IMPORTANT IN OUR EVALUATION PROCESS. PLEASE FILL OUT THIS FORM AS SPECIFICALLY AS POSSIBLE TO PROVIDE ME WITH A CLEAR PICTURE OF YOUR PRESENT FUNCTIONAL ABILITY AND SYMPTOMS.

1. What is the **primary complaint** that brings you here? Please describe your symptoms as precisely as possible.

Secondary complaint?

2. **When** did your symptoms begin? _____

3. **How** did your symptoms begin? For example, did your symptoms start as a result of an accident or trauma, or did they begin without a known cause? (Use back of form if necessary)

4. Please rate your pain on a 0-10 scale, with a 0/10 = no pain and a 10/10 = worst pain imaginable. If you are coming for more than one area of complaint, please use the back of this page to report pain levels.

- On a good day /10 Location of your pain? _____

- On a bad day /10 How would you describe your pain? _____

- Today's pain /10

5. **WHAT ARE YOUR GOALS FOR THERAPY?** Please list five (5) *functional limitations* that are a result of the issue(s) for which you are seeking treatment and what your goals are in regards to these limitations.

1.

2.

3.

4.

5.

6. **PAST MEDICAL HISTORY:** Please list any/all surgeries (including cosmetic surgeries), traumas, accidents, or other conditions (and the year they occurred) that you have had throughout your life, even those you do not think to have an impact on your pain or condition.

7. What activities worsen your pain?

8. What can you do to help/lessen your pain?

9. Have you received **physical therapy** for your current condition? If yes, was it helpful? Have you received any other intervention (**chiropractic, massage, acupuncture**, etc.), and was it helpful?

10. Are you currently taking any medication (prescription, over-the-counter, herbals, and supplements)? If yes, please comment on their effectiveness. Please list all medications and use a separate sheet if needed.

11. Is there a chance you might be pregnant?

12. Is there anything else that would be helpful for me to know?

Please read thoroughly before signing.

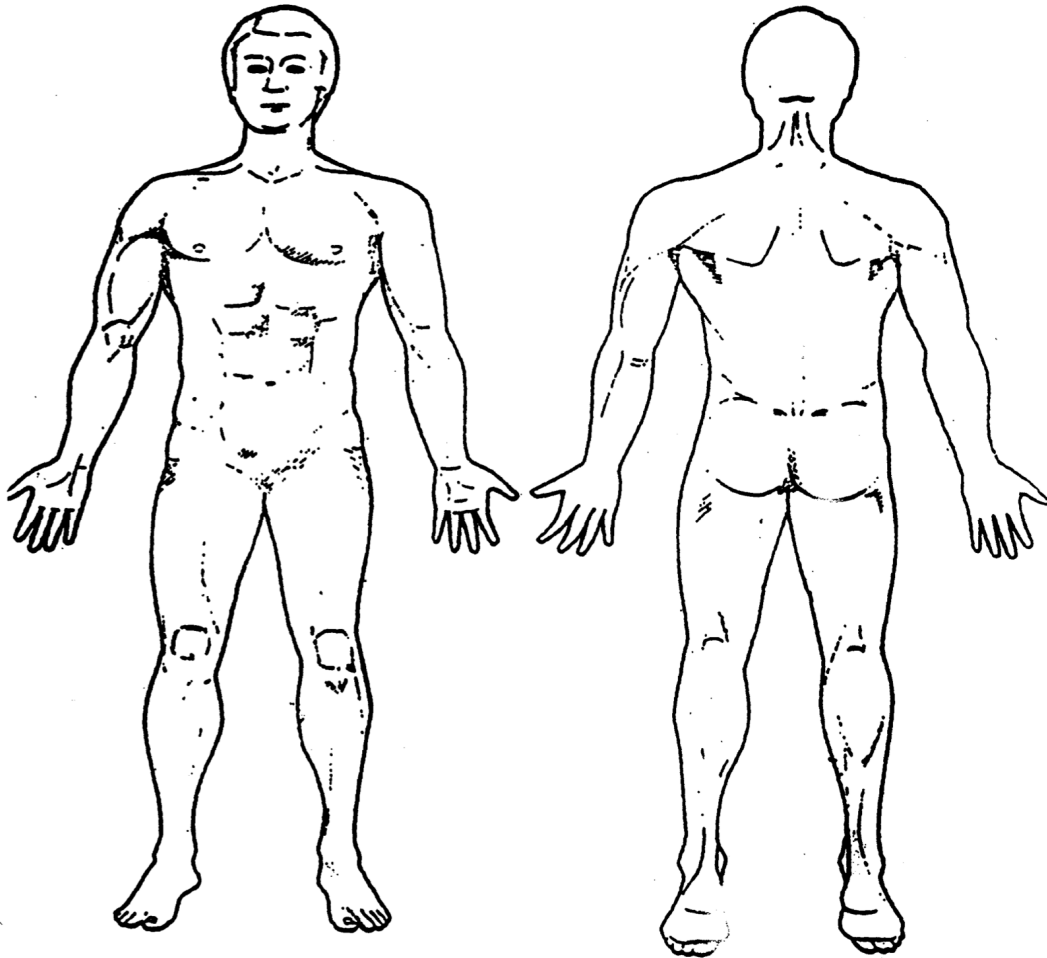
I understand that email/text reminders are automatically sent (via email and text message) to me 48 hours before every session and that I agree to give 24-hour notice in the event of a scheduled therapy session cancellation. If a minimum of 24 hours' notice is not given, whether by email or phone message, I agree to pay a \$50 fee. Late payment fees must be paid before any follow-up sessions are allowed.

For treatment provided on an Out-of-Network basis, I understand that my healthcare provider may not reimburse therapy services, and services rendered are not contingent on reimbursement.

Signature

Date

IMPORTANT
Please Shade Area(s) of Pain —



Please shade areas of pain or dysfunction. Indicate any scars.